

ECONOMICS AND SOCIAL SCIENCES DEPARTMENT OF BUSINESS ADMINISTRATION





MSc in Health and Social Care Management



A Specialised MSc from a Specialised Department

Postgraduate Guide

Master of Science (MSc) in Management of Health and Social Care Services

# **GENERAL OUTLINE**

The MSc in Management of Health and Social Care Services draws upon the field of administration and management in conjecture with the interdisciplinary specialization from the fundamental knowledge of

Economics, Administration, Sociology, Law, Informatics and Social Research

# GENERAL INFORMATION

#### Organization

**Institution:** University of West Attica

Faculty: Business. Economics, and Social Sciences

**Department:** Business Administration

Unit: Social Policy

#### Subject - Aim

#### The programme aims at

**A.** providing students with advanced postgraduate level knowledge and knowhow, as well as research and practical training on the scientific field of Health and Social Care management.

**B.** establishing rigorous and specialized professionals in the development of research and technology in the administration and management of Health Service and Social Care, and contributing to the enduring improvement in the quality of offered services within the context of continuously changing socio-economic needs.

#### **Knowledge-Skills & Career Prospects**

#### **Knowledge-Skills**

#### The programme offers key knowledge for

A. the profound understanding of modern management, operational and administrative requirements of public and private Health Service and Social Care.

B. the design, implementation and management of interventions and developmental policies of the above mentioned services.

C. the deepening in modern financial-management, organisational-administrative methods, and methods for total quality management.

D. the development of skills in the design of policies.

E. the harmonisation of Health and Social Care Services in the new institutional setting of the EU, and international developments.

#### **Research development**

Our programme focuses on Methodological Techniques for the Development of Social Research, Inductive and Deductive approaches, Analysis and Synthesis of data, and on the capability to transform basic theoretical knowledge into innovative organisational and administrative application.

#### Strengthening of skills and capabilities

Discharge techniques, stress management, role-playing exercises, enhancement of personal quality and selfawareness, personal and social skills, management of occupational fatigue and burnout, job motivation and satisfaction of staff, development of communication skills, team interdisciplinary work, leadership and group dynamics, decision making and problem solving in modern labor intensive environments in health and social care services.

#### Fields of Education and Training by UNESCO

ISCED 0413 Management and Administration

#### **Duration of Study** 3 semesters

The first two semesters include lectures, tutorials, research coursework and exams.

In the third semester the MSc thesis is undertaken.

**Credit units (ECTS)** 90

Number of Modules 10

**Total contact hours** 520

Language Greek English

Start dates Winter term: 1<sup>st</sup> week of October Spring term: 1<sup>st</sup> week of March

Number of teaching weeks 13

**Duration of weekly courses** 2 days per week and 1 extra day (Saturday) every three weeks

#### **Career Prospects**

- ✓ Central Management Services & public administration in Health and Social protection organisations
- ✓ Private Health & Social Care companies
- ✓ Educational Organisations
- ✓ Volunteering Organisations
- ✓ Consulting & Research companies
- ✓ Professional career
- ✓ Academic career

#### **PROGRAMME OUTLINE**

#### Master of Science (MSc) in Health and Social Care Management

#### A'Semester- Section of modules

Social Management -Economics- Health and Social Care Management- 30 ECTS

#### **B'Semester- Section of modules**

Administration and Services Administration -Quality of Health and Social Care - 30 ECTS

#### C' Semester- Postgraduate Research

Planning - Social Research - Methodology and Development of Research Projects - 30 ECTS

# Undergraduate background of eligible candidates

Eligible candidates should have a first degree in the following fields:

- ✓ Administration and Economics
- ✓ Health and Social Welfare Sciences
- ✓ Law, Humanities and Social Sciences
- ✓ Sciences

#### **Teaching Hours** Afternoon hours except Saturday

#### **Students profile**

Registered students MSc have graduated from a wide range of different scientific disciplines: Health and Social Welfare Management, Medicine, Law, Economics, Nursing, Midwifery, Sociology, Physical Education and Sport Science, Special Education, Speech and Language Therapy, Psychology, Philosophy and Pedagogics, Occupational Therapy, Business Administration, Community Health, Political Sciences and holders of other postgraduate degrees.

#### Academic Staff profile

Academic Staff, Experts and Researchers of International and National Organisations, Managers of Regional Health Authorities, Managers of Hospitals and Social Care Organisations, General Secretaries and Senior Executives of the Ministry of Health, CEOs of Certification Organisations, etc.

#### **Entry requirements**

- ✓ Grade of the undergraduate degree or other postgraduate degree (30%)
- ✓ Grades of similar modules to the ones of the MSc (10%)
- ✓ Knowledge of English (and any other European language) (15%)
- ✓ Professional experience (15%)
- Scientific research & publications (15%)
   Beforence Letter(5%) and
- ✓ Reference Letter(5%) and
- ✓ Interview (10%).

#### **Application Documents:**

- ✓ Application form for the MSc
- ✓ Certified copy of undergraduate degree
- ✓ Certificates of study with transcript
- ✓ CV
- ✓ Certificate of proficiency in English or other European language
- ✓ Copies of publications in peer-reviewed journals, copies of monographs
- ✓ Two reference letters
- ✓ Copy of ID or passport
- ✓ Any other relevant information

#### Module attendance Compulsory

**Part time attendance** is possible by increasing the length of studies

#### **Total Mark**

67% from taught courses 33% from thesis

#### Assessment

Written exams, coursework and completion of thesis



**Fees** 2.500 €

#### **Social Care**

**A.**Full healthcare coverage **B.**Discount travel card **C.** Free meals

**Tutor-mentor** Each MSc student will be assigned a tutormentor from the department. **Academic Staff** 16 Academic Professors

**Academic Facilities** 

#### and 15 Specialised Scientists

#### Director: Professor George Pierrakos

A. Free access to the University Library
B. Free access to the University Medical Centre
C. Free access to the University Social Services
D. Access to the University Gym and other sports facilities



Application period 15<sup>th</sup> of May-25<sup>th</sup> of June

**Exam periods** 2 per module

Enrolment date 20<sup>th</sup>-30<sup>th</sup> of September

#### **Scholarships**

Basic criteria for getting a scholarship are the evaluation ranking of the candidate and his/her income status.

#### Contact

University of West Attica, Campus 2, Thivon 250, 12241, Egaleo PHONE NUMBER:0030-210-5381261 e-mail: <u>secr\_mschscm@uniwa.gr</u> Website: <u>https://healthcare-management.uniwa.gr/</u> Contact hours: Monday-Friday (11:00-13:00)





#### **CURRICULUM**

#### SEMESTER COMPULSORY COURSES IN FULL- TIME PROGRAMME

#### **First Semester**

#### **Topic: Social Management - Economics - Health and Social Care Management**

s / n	Code	Compulsory courses	Credits (ECTS)
1	MDYP1 1	Social Politics and Economics of Social Protection	7.5
2	MDYP1 2	European and Comparative Social Law	7.5
3	MDYP1 3	Applied Information and Communication Technologies (ICT) in Health and Social Care	7.5
4	MDYP1 4	Field Research: Methodological Technical Development of Social Research	7.5
		Total Credits	30

#### **Second Semester**

#### Topic: Administration and Services Administration -Quality of Health and Social Care

s / n	Code	Compulsory courses	Credits (ECTS)
1	MDYP2 1	Organizational Change and Development of Health Services and Social Care	7.5
2	MDYP2 2	Bioethics Applications in Health and Social Care Services	7.5
3	MDYP2 3	Management of quality Systems in Health Services and Social Care	7.5
4	MDYP2 4	Quality Care, Therapeutic Efficiency and Quality of Life	7.5
		Total Credits	30

#### **Third Semester**

#### Topic: Planning - Social Research - Methodology and Development of Research Projects

s / n	Code	Mandatory Diploma Thesis	Credits (ECTS)
1	MDYP3 1	Strategic and Business Planning in Health Services and Social Care	5
2	MDYP3 2	Management of Health and Social Care Services in Local Government	5
3	MDYP3 2	Postgraduate diploma thesis - MasterThesis	20
		Total Credits	30
		Overall Credits	90

## **UNIVERSITY OF WEST ATTICA ACADEMIC STAFF**



**Director: Professor G. Pierrakos** Organisation and Management of Primary Health Care

Fmr Representative of Greek Union of Nurses in International Organisations Fmr President of the Department of Business Administration Researcher in International and National Organisations



Social Security Law Expert of National and International Organisations Representative of TEI of Athens in HOUSING EUROPE Advisor of Ministry of Health and Ministry of Labour Coordinator of the Greek Annex of Academic Network against Poverty (Academics Stand Against Poverty Network)

**Professor G. Amitsis** 



Professor M. Tsirintani

Health Information Systems fmr Manager of Health information Systems in the 1<sup>st</sup> Health Region of Attica Expertin the field of Telemedicine & Electronic Medical Records Academic Administrator of the ERASMUS programme of the Faculty of Management and Economics (Department of Business Administration) Executive of Health Services in the public and private sector



Director of the Research Laboratory of Social Innovation - Health, Social Protection, Social Entrepreneurship Executive of Health and Social Care Services

Assoc. Professor A. Goula Organizational Culture in Health Care Management

Researcher of National Organisations



Assis. Professor A. Sepetis Finance, Sustainability and Environmental Management

Fmr Hospital manager Expert on Sustainable and Environmental Management, Social Investment, and Social Entrepreneurship



**Lecturer A. Kremmyda** Public Administration –Logistics of Healthcare Units

Deputy Manager of "ATTIKON University Hospital" Deputy Manager of "SOTIRIA Hospital"



**Professor S. Soulis** Economics of Health and Social Protection

fmr Expert at the Directorate of OECD in Social Affairs, European Commission fmr Vice President of the Committee of Experts for the reform of Greek National Health System fmr Advisor of Ministry of Health and Ministry of Labour fmr National Representative to the International Labour Office(ILO) and to the International Social Security Association(AISS) Research Associate at the Foundation of Biomedical Research Academy of Athens fmr Vice President of the Technological Educational Institute of Ionian Islands Vice President of the Research Committee of TEI of Athens Principal Investigator of Publishing Series



**Professor M. Sarris** Sociology of Health and Quality of Life

fmr Administrative Officer of the National Transplant Service fmr Expert of National and International Organisations Research Associate at the Foundation of Biomedical Research Academy of Athens



**Professor M. Mitrosyli** *Health Law* 

Fmr Deputy Greek Ombudsman – Social Protection Member of the Committee of the Health Ministry for the protection of persons with mental disorders Member and rapporteur of Legislative committees Collaborator in International Organisations, EU and the National Centre for Social Research

### OTHER UNIVERSITY DEPARMENTS' ACADEMIC STAFF



Professor I. Mantas National and Kapodistrian University of Athens *Health informatics* fmr President of the European Federation for Medical Informatics Association (EFMI) Executive of the International Medical Informatics Association (IMIA)



Professon N. Maravegias National and Kapodistrian University of Athens *Macroeconomics Analysis, European Economic Integration* fmr. Deputy Rector of EKPA fmr r. Minister of Rural Development and Food

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Professor N. Polyzos Democritus University of Thrace Organisation and Management of Health Services fmr Secretary of Ministry of Health fmr General Manager of the 'Onassis Cardiac Surgery Centre' fmr Manager of 'ATTIKON' University Hospital



**Professor I. Yfantopoulos** National and Kapodistrian University of Athens *Social Policy and Administration* 

Fmr President of the National Centre for Social Research Fmr Expert WHO, ILO, World Bank, OECD, European Commission Fmr Hospital President Fmr Vice President of the National Organisation of Social Care



**Professor B. Kefis** Panteion University *Administration of Public Services & Organisations* Fmr President of the Department of Public Administration Visiting Professor at Universities Abroad



Professor K. Souliotis Vice Rector of University of Peloponnese Policy and Health Economics

fmr President OPAD fmr Vice President EOPYY OECD expert



Professor A. Phychogios University of Birmingham International Human Resource Management Visiting Professor at the Cyprus International Institute of Management (CIIM) Research Associate at the South East European Research Center (SEERC).

#### SPECIAL TEACHING STAFF



**Ch. Natsis** Expert in Organisation and Management of Agencies & Informatics Research Development in Humanities and Social Sciences Special Teaching Staff in University of West Attica



#### Dr.M.A. Stamouli

Expert in Health Informatics & Statistical Methods in Healthcare Executive of the Hellenic Statistical Authority Special Teaching Staff in University of West Attica



**Dr. D. Balaska** Expert in Health Economics Special Teaching Staff in University of West Attica

# QUALIFIED PERSONNEL WITH ADMINISTRATIVE EXPERIENCE IN THE SECTOR OF HEALTH AND SOCIAL PROTECTION



Researcher of National Center for Social Research Expert in Social Entrepreneurship, Education, Vocational Training, Social Welfare Policy, Labor Market Policy and Human Resource Development

Dr. E. Chysakis



**Dr. D. Latsou** Expert in Economic Analysis of Social Policy



**Dr. Ph. Marini** Solicitor - Social Law Expert in National and International Organisations









Dr.Ch. Platis Expert in Organisation and Management of Health Services Head of Study and Research in the health and social policy sector EKDDA Hospital manager Research Associate in University of West Attica

> **Dr. I. Pateras** . Expert in Health Economics Research Associate in University of West Attica

Dr.A. Syngelakis Expert in Social Dentistry, Public Health & Primary Health Care fmr President of the Institute of Child Executive of the NSRF Task Structure of the Ministry of Health fmr Vice President of the National Ambulance Services fmr Deputy Manager of 1<sup>st</sup>Health Region Research Associate in University of West Attica

#### Dr. V. Gioka

Administrative Officer of "Agios Savvas" Hospital - Department of Quality Control,

Research and Continuing Education

University Scholar at the University of West Attica

#### Dr. G. Diellas

Specialist Scientist at the Supreme Staff Selection Board.

Teacher at the National School of Public Administration

Special Scientific Advisor to the Ministries of Health & Welfare and Labor & Social

Security

Vice President of the National Center for Social Solidarity (EKKA) President of the "Pammakaristos" Children's Foundation

#### Dr. G. Tsakni

Expert in Economics and Modern Methods of Analysis of Public Administration and Management of Environment and Health Research Associate in University of West Attica







**A. Gerostathou** Political Scientist - International Relations Executive of Ministry of Health and WHO

**D. Bartsokas** Expert in Economics and Hospital Management Operational Researcher Fmr Hospital manager Research Associate in University of West Attica

#### N. Yfantopoulos

Informatics, Security of Digital Systems - Informatics & Telematics Scientific Associate University of West Attica